



Residential Lettings & Management

What Our Clients Say About Our Services



About Central Housing Group

Central Housing Group is a trusted, award-winning, residential letting and management agency based in north London that has been successfully acquiring and managing private rented accommodation since its formation in 2000.

Previous roles, as senior local authority housing officers, have enabled the founders, David Feld and Romesh Muthiah, to bring a wealth of experience and knowledge to the company and to their clients – private landlords and local authority housing departments. Together with the rest of the team, the company has collectively more than 100 years' experience in property letting, management and housing.

The agency has grown considerably since its inception - and continues to do so - and currently manage several hundred properties in and around north, east and west London.

Working tirelessly to continually improve the industry and its services, the team prides itself on delivering a friendly, reliable and high quality residential letting and management service, whilst also offering landlords excellent value for money.

The company specialises in letting and managing properties in the private rented sector, in close contractual partnership with London councils.

Central Housing Group has been offering private landlords its 'Guaranteed Rent' scheme since its formation, and this letting scheme has proved very popular with landlords for many years because it affords them the following key benefits:-

- Guaranteed Rent from 1 to 5 years;
- Full monthly rent paid even when properties are vacant;
- No risk of rent arrears;
- No risk of legal eviction costs;
- Protection against tenant damage.

The company has a well-established, excellent reputation with its Local Authority clients and private landlords alike. Central Housing Group welcomes enquiries from landlords interested in experiencing the 5 Star 'Excellent' rated service offered by their 'Guaranteed Rent' scheme.



What Our Local Authority Clients Say...

Enfield Council

May 2017

“During our seventeen-year working relationship, Central Housing Group has been a consistent and reliable source of supply of properties that are always prepared to the highest required standards.”

Local Authority Partner since
June 2000



Mr David Feld & Mr Romesh Muthiah
(Directors)
Central Housing Group Ltd
Woodgate Studios
2-8 Games Road
Barnet
Hertfordshire

Date : 23rd May 2017

Dear David & Romesh,

Central Housing Group Ltd - Testimonial from Enfield Council

It has been our pleasure to work in close association with Central Housing Group since your company's inception in 2000.

During our seventeen-year working relationship, Central Housing Group has been a consistent and reliable source of supply of properties that are always prepared to the highest required standards, for occupation by our tenants, as temporary accommodation.

When carrying out their pre-tenancy visits and/or joint property inspections, our housing and visiting officers are often impressed by the general quality of properties provided by Central Housing Group.

Central Housing Group's administration and management services are also of the highest standard. Both office and visiting staff are responsive, thorough, well-trained and professional in their approach and their regular property inspection regime affords us peace-of-mind, knowing that both their managed properties and our residents are in very good hands.

We find your staff to be knowledgeable in matters of property and tenancy management, maintenance and repair and any issues of concern are dealt with promptly, professionally and efficiently, giving us full confidence in your management services.
I therefore have no hesitation in recommending Central Housing Group to prospective landlords as your company remains one of our most dependable and trusted housing providers and we very much look forward to continuing our long-standing, beneficial working relationship in the future.

Yours sincerely,

Nick Martin
Temporary Accommodation Lead
Procurement & Commissioning Hub
Enfield Council

Ray James
Director of Health, Housing
and Adult Social Care
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



Phone: 020 8379 1000
Website: www.enfield.gov.uk



If you need this document in another language or format call Customer Services on 020 8379 1000, or email enfield.council@enfield.gov.uk

Hammersmith & Fulham Council

December 2014

London Borough of Hammersmith & Fulham
Housing and Regeneration
1st Floor, 145-155 King Street, London W6 9XY
Tel: 020 8753 1247
Email: daren.daly@lbhf.gov.uk
Web: www.lbhf.gov.uk



24/12/2014

To whom it may concern
By e-mail

To whom it may concern

Re: Central Housing Group Limited

Hammersmith & Fulham Council has worked with Central Housing as a provider of accommodation for approximately 10 years. We value our partnership with Central Housing because of their knowledge and expertise in the area of property procurement and management. They provide not only provide a high level of service to us but also to the tenants placed in the properties.

When I talk of Hammersmith & Fulham's relationship with Central Housing to colleagues across the London boroughs, I do so in a positive way and in the hope that we will have a continued good working relationship in times to come.

Yours Sincerely,


Daren Daly
Procurement Manager

**Local Authority Partner since
August 2005**

Melbourne Barrett MBA MRICS
Executive Director of Housing and Regeneration

“ We value our partnership with Central Housing because of their knowledge and expertise in the area of property procurement and management. ”

The Royal Borough of Kensington & Chelsea

May 2017

Housing Department
Kensington Town Hall, Hornton Street, Kensington, London, W8 7NX

Town Clerk and Executive Director of Finance
Mr Nicholas Holgate

Director of Housing
Ms Laura Johnson



Central Housing Group Ltd
2nd Floor Office
Woodgate Studios
2-8 Games Road
Cockfosters
Hertfordshire
EN4 9HN

Date: 18th May 2017

Dear David,

Testimonial from the Royal Borough of Kensington and Chelsea

Central Housing Group have been one of the Royal Borough's major temporary accommodation providers for over thirteen years and have consistently demonstrated high management standards in addition to providing good quality temporary accommodation that assists us in meeting our statutory duties.

Central have shown a commitment to high standards throughout the time we have worked with them, despite the challenging nature of the housing market, and it is a comfort to staff at RBKC that their service can be relied upon. Staff are friendly, professional and responsive, and deal with administrative duties very well - invoices are accurate each and every month and new compliance documentation is always provided before old certificates expire.

We value their service highly, and look forward to many more years of productive working.

Yours sincerely,

Chris Scott

Private Sector Housing Manager
Royal Borough of Kensington and Chelsea

Direct Line: 020 7361 3116
Mobile: 07739 313464
Email: chris.scott@rbkc.gov.uk
Web: www.rbkc.gov.uk

“ Central Housing Group have consistently demonstrated high management standards ”

Local Authority Partner since
June 2001

What Our Landlords Say...



Desmond Smith

November 2015

“ I want to thank CHG for delivering such a brilliant service and for being so consistent over the years. ”





Mary McGarvey

July 2015

“ When I first contacted Central Housing some of my properties were in a poor state, but with your help they were tidied up to a very high standard and rented out quickly, with no problems. ”

**Landlord with CHG since
July 2014**

Mary McGarvey

Date 24 July 2015

To Romesh and all the staff at Central Housing .

Just a note to say a big thank you for your Services provided in order to get my properties rented out. The level of service has been excellent.

When I first contacted Central Housing some of my properties were in a poor state But with your help they were tidied up to a very high Standard and rented out quickly with no problems and everything running smoothly, Contracts signed with guaranteed rent giving me peace of mind and reassurance that I was dealing with an excellent company .

The staff are always friendly, happy to help, reliable very efficient and extremely professional.

It's been a pleasure doing business with you all and I look forward to many more years of your excellent service. I will be highly recommending you to others.

Keep up the Good work! Many Thanks!

Mary McGarvey (Landlord N21)



Steve Louise

May 2014

“ The guaranteed rent amount I receive is competitive compared to the amount I would receive from private rent, without the risk of private rent. ”



Vehicle Sourcing and Asset Finance Specialists

20 Western Road
Brentham
Essex
CM14 4SR

Phone: 01277 284 222
Fax: 01277 233 319
Email: info@finance1.co.uk
Web: www.finance1.co.uk

Dear Ramesh,

2nd May 2014

I wanted to thank you personally for the service you have and continue to provide.

At the very beginning of the guaranteed letting process you showed professionalism in the way visited the property concerned and explained thoroughly the process of guaranteed rents and how different it was from private rent.

That was the easy part, but what I was most impressed with was the way you followed through all the processes and acted in a clear, exact and concise manner.

After actioning your observations, my property was rented with little headache on my part and since then you team have continued with your good example by informing me of the property state during their regular visits.

The rental income I receive from Central Housing Group is always prompt and takes away any potential stress from me as a landlord.

Moreover, the guaranteed rent amount I receive is competitive compared to the amount I would receive from private rent without the risk of private rent.

In summary Ramesh I would like to congratulate you and your company on a work well done and will certainly recommend your services to any landlord looking for peace of mind in letting their property.

Many Thanks

Steve Louise

Finance One Ltd.

**Landlord with CHG since
January 2014**



Michael Cuschieri

June 2014

“ All in all an excellent service and one I would recommend to any landlord looking to maximise their return on investment and enjoy a hassle and worry free property rental. ”

Landlord with CHG since
March 2014



Sachin Patel

11 November 2015

Central Housing Group
Woodgate Studios
2-8 Games Road
Cockfosters
Hertfordshire
EN4 9HN

Dear Sir/Madam,

I am writing to provide my testimonial on your services. Central Group have managed a flat I own for several years. I have found their service to be excellent as a landlord. Their fees are clear and any maintenance costs incurred are fair. All invoices are provided without asking and I don't have to touch the property at all, so it's a complete hands off service. I highly recommend their service if you are a landlord tired of dealing with day to day property management yourself.

Yours sincerely,

Sachin Patel



Sachin Patel

November 2016

“ I highly recommend their service if you are a landlord tired of dealing with day to day property management yourself. ”

**Landlord with CHG since
November 2005**



Patricia Taaffe

March 2016

“ I always feel comfortable contacting them if I have any queries or concerns, which they invariably deal with promptly and efficiently. ”

**Landlord with CHG since
May 2000**

Central Housing Group Ltd.,
2nd Floor Office,
Woodgate Studios,
2-8 Games Road,
COCKFOSTERS EN4 9HN

23rd March, 2016

TO WHOM IT MAY CONCERN

Dear Sirs,

It gives me great pleasure to have the opportunity to write a testimonial for Central Housing Group Limited.

Together with a friend, in 2000 I acquired an investment property which was to be my first experience of property letting. We got off to a difficult start with the company which was originally managing the letting, but after much complaining and a bit of luck, we found an alternative company, Central Housing Group Ltd, which took over the handling of our property and things settled down.

My friend and I went on to purchase another two investment properties, both of which we handed over to Central Housing for renting out and, later, with my husband, son and daughter-in-law, I purchased a further investment property which, again, we asked Central Housing to handle for us. They are still managing these lettings for us.

Romesh, David and their team are a very tight and efficient unit. I always feel comfortable contacting them if I have any queries or concerns, which they invariably deal with promptly and efficiently. They do not allow matters to slip, i.e. repairs or replacements that need to be dealt with, and when site matters have been raised with me (in the case of leasehold properties) by the management companies, they never fail to deal with them promptly on my behalf. All the staff are extremely pleasant and helpful and there has never been a time when I felt that I did not matter to them. When I hear of the letting horror stories of other people, I am very pleased that fate took me to Tottenham/Wood Green (where Central Housing Group was originally situated) all those years ago.

I hope that my family and I will continue to be associated with Central Housing Group for many more years to come. However, if it is necessary for whatever reason to "reclaim" any of the properties, I am confident that they will be returned to us in first-class condition.

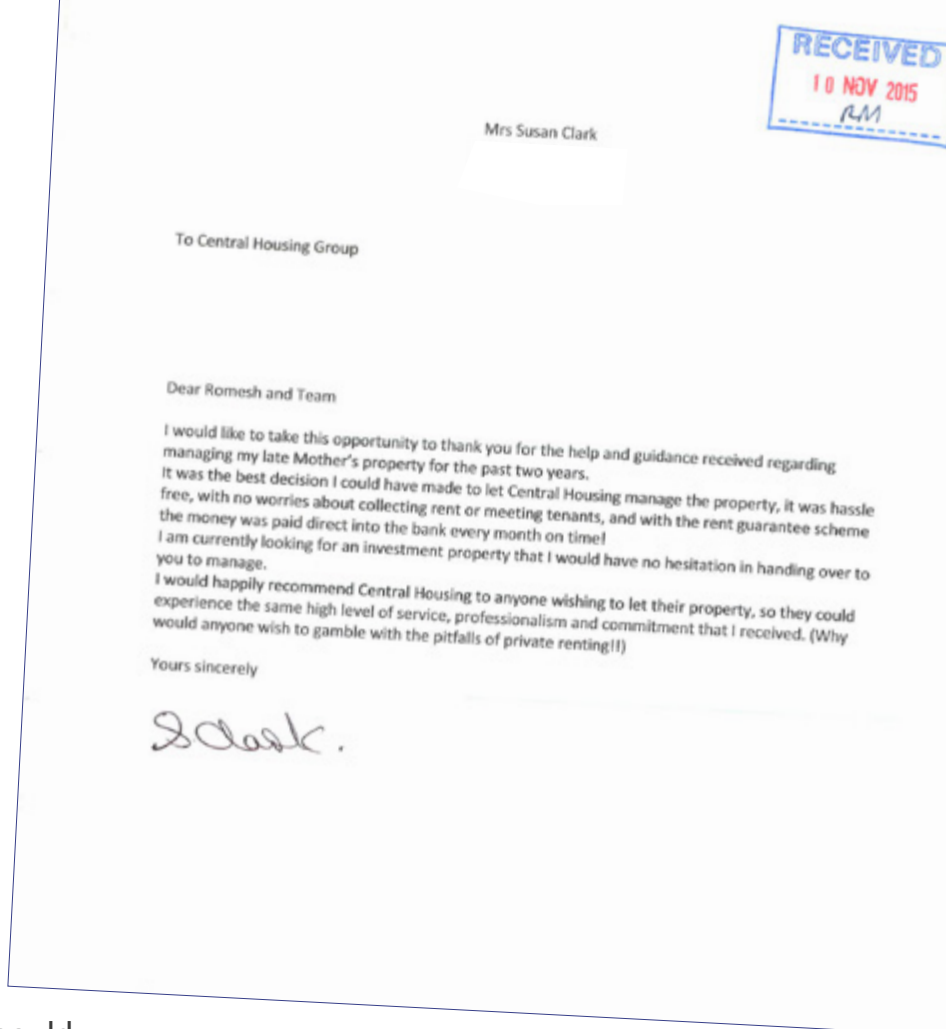
Yours faithfully,

Patricia Taaffe
Patricia Taaffe



Susan Clark

November 2015



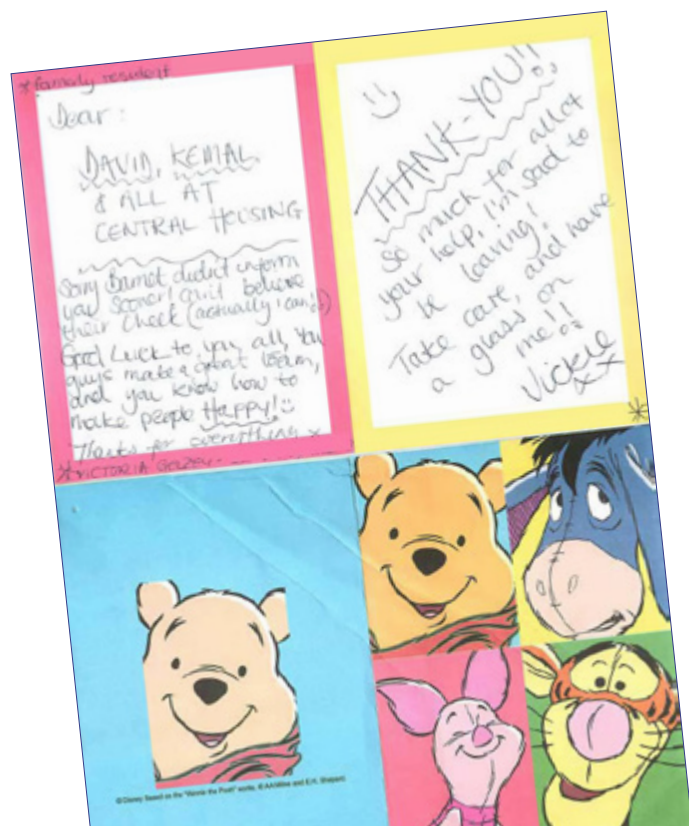
“ It was the best decision I could have made to let Central Housing Group manage the property, it was hassle free, with no worries about collecting rent or meeting tenants, and with the rent guarantee scheme the money was paid direct into the bank account every month on time! ”

**Landlord with CHG since
May 2011**

What Our Tenants Say...

Sokol & Evis Suka

“Anytime they came, they used to ask about any problem, concern or anything we needed.”



Victoria Golzey

“Good luck to you all, you guys make a great team, and you know how to make people happy!”

What Our Landlords & Tenants Say Online...

Anindya Mitra, April 2017

"We got introduced to Romesh Muthiah over 10 years ago at the time of handing over our property to Central Housing Group. Since then we have received an excellent service in managing our property. Staff are very helpful in sorting out repairs and general upkeep of the property."



"Excellent service"

Gerard Papet, February 2017

"I have been using the Central Housing Group for over 12 years now and the service that I have received is amazing and consistently professional. My property has been kept in excellent condition and I frequently receive updates and photos of the property."



"Consistently professional"

Svetlana Pruteanu-Teodoru, June 2017

"As a tenant I been very satisfied of the services received. I did find you warm, caring, polite and with a lot of consideration for us. You been very prompt and answered straight and solved any problems. For us it was the most pleasant experience and we will miss you."



"Very satisfied of the service received"

Mike Austin, September 2016

"They deal with all plumbing, electrical and other general repairs promptly and efficiently using their regular and reliable contractors, and ensure I'm kept up to date with annual Gas Safe certificates, 5 yearly electricity reports, fire alarms and other regulatory issues."



"Regular and reliable contractors"

Rated as "Excellent" on



 TRUSTPILOT

Cyril Meghani, September 2016

"I am a landlord and Central Housing have managed my property for over 10 years. The whole team are fantastic and very attentive. They take care of everything and I receive my rent each month on time. "



"Very attentive"

Imtiyaz Bhatti, July 2016

"Central Housing Group came very highly recommended from an associate and true to his words, we have made the right decision and picked the right company to manage our asset. The whole process from initial contact through to handover was effortless and at no point did we feel uncomfortable on engaging with CHG."



**"True to his word,
the right company to
manage a property"**

Mary Horn, February 2016

"We have been with Central Housing Group since March 2001 and cannot fault them. We chose Central Housing because of their professionalism and friendliness when they first came to view our property for rental."



**"Professional
and friendly"**

Anna-Maria Spyrou, October 2015

"I've let my flat through Central Housing Group for over 12 years now. Their guaranteed rent system is very reliable and convenient and they will deal with any queries or maintenance issues swiftly, courteously and professionally."



**"Guaranteed rent
system is very
reliable"**



Residential Lettings & Management

Woodgate Studios, 2-8 Games Road, Cockfosters, Hertfordshire, EN4 9HN

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www.centralhousinggroup.com



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